



# Clermont County 9-1-1 Program Review Committee Meeting

## March 26<sup>th</sup>, 2024 Meeting Minutes

**Attendees (In-Person):** Bonnie Batchler, Bob Hausermann, Robert Leahy

**Attendees (Virtually):** Michael Doss, Kathy Bailey

**Guests (In-Person):** Jessica Wiederhold, Jessie Bocks, Laurie Schlueter, Jon Frye, Otto Huber, Jennifer Haley, Josh Hines, Franco Delzotti, Joe Mooney, Brian Shrive

**Guests (Virtually):** Jon Frye

### Call to Order

The meeting began at 1:07 p.m. with the Pledge of Allegiance and Introductions

### Committee Overview/History/Review Final Plan/Discuss Changes

There are three 911 centers in Clermont County. Clermont County Communications is the main PSAP, Union Township is also a primary PSAP and North East Communications (NECC) is a Secondary PSAP. However with the new changes, NECC is now a PSAP that is eligible to receive Wireless Funding that comes from the state. ORC 128 was modified in October 2023. It was changed to address NG911 in the state of Ohio.

#### ORC Changes:

- All PSAPs in the state of Ohio must have two connections into the State Wide ESINet.
- All PSAPs must have the ability to receive texts, videos, and photos
- Previously all cell phones lines were changed 25¢ and that was dispersed among the PSAPs who met requirements. As of 1/1/2024, that fee went up to 40¢ for any line that can dial 911.
- Counties have until January 1, 2030 to join a NG 9-1-1 Core Service (ESINet) or we will lose funding

All three PSAP's in Clermont County are currently on the same phone system, Motorola Callworks. That system is currently NG9-1-1 compliant and NENA i3 compliant. It has the capability of all above mentioned.

All three PSAP's are currently working well together procedural wise. The reason the state is having the committees together is to discuss funding and how to move forward with NG9-1-1.

Director Wiederhold searched through historical documents to find the original 9-1-1 Plan that was created in 1986 to establish 9-1-1 service in Clermont County. Director Wiederhold updated that plan to reflect what is currently in place and also what was required by the state to be included in the plan.

#### Wireless Funding:

- Currently, Clermont County Communications receives approximately 2/3 of the disbursement of Wireless Funds that comes to Clermont County. Union Township Communications receives 1/3 of the disbursement of the Wireless Funds.

- Kathy Bailey, would like to participate in the wireless funding for NorthEast Communications and requested the committee look at the call volume of all three centers.
- It was decided to gather that information and table that for the next meeting.

**Subdivisions Billing**

- Currently, Clermont County Commissioners Office bills each subdivision dispatched by Clermont County Communications Center. The Office of Management & Budget creates a formula based on billable details and airtime for each police/fire/ems agency. They are back billed two years.
- Trustee Bob Hausermann discussed specifically to how much Goshen Township had spent in 2023 for 911 Services.
- He also discussed an idea that the Commissioners could offer a reduction to jurisdictions.
- It was clarified that that wasn't in reference to the Wireless funding, but specifically to the billing done by the commissioners.

**Connecting into ESINet**

- Director Wiederhold expressed that she had submitted a form to the State 911 office to have ComTech reach back out and discuss ways for Clermont County PSAPs to connect to the ESINet. This form was submitted on 2/9/2024. Director Wiederhold has not heard from ComTech yet.
- There must be two connections to the ESINet. It has not been made clear if that is two connections per PSAP or if all of Clermont just has to have two connections, since we are on the same phone system.
- Director Wiederhold also reached out to Motorola in reference to a line in the Callworks contract relating to connections to the ESINet.
- Director Wiederhold is hoping to have a costs for the connections by the next meeting.

**Next Meeting**

- It was decided to have a follow up meeting in two weeks, as there was not enough of a quorum to vote on the plan.
- It was also discussed to look at the call volumes by center to figure out any changes in Wireless Funding distributions
- All members need to be present in person at next meeting to vote on plan
- Next meeting was scheduled for April 9<sup>th</sup> at 2pm at 2279 Clermont Center Dr, Batavia, OH 45103

**Adjournment**

Bob Hausermann made a motion to adjourn the meeting and Bonnie Batchler seconded the motion. The motion passed. The meeting was adjourned.